

Changes to the EBICS procedure and important notes

As part of the technical merger, there will also be changes made to the EBICS procedure:

1. You will receive new access data.

Enclosed, you will find an overview of your new EBICS access data. Your customer and participant IDs will have to be changed.

2. The new access data must be updated in your banking software.

Are you using SFirm or StarMoney Business?

As of May 23, 2022, the merger assistant integrated in the software can be used to update your access information. There is no need for you to take any action until this date.

Are you using different software (Multicash, ProfiCash, Datev, etc.)?

We recommend that you contact the respective licensor or software manufacturer at the earliest opportunity to determine whether access data can be changed without resetting participants, or whether a reset and reinitialization is an absolute necessity. Please note the following information: The URL, bank computer name and bank key will not change. In addition, we will transfer both the existing key and the status for activated participants.

If reinitializations have to be carried out, please send an e-mail to ebfachberatung@nordlb.de stating the new customer ID and new participant IDs so that we can carry out the resets. After confirmation of the reset on our part, perform the initializations as soon as possible so that you are ready to operate on the changeover date. Unfortunately, due to the large number of initializations, we are unable to provide you with information regarding a successful activation.

Please send the initialization letters (INI letters), which are printed by your electronic banking software after successful initialization, signed by the participant immediately via e-mail to INI@nordlb.de.

Please note the following:

- **Payment transaction files must be signed and fully transmitted no later than 1 p.m. on Friday, May 20, 2022 in order to still be executed. Incomplete orders will be deleted without further information and you will be required to retransmit them.**
- Please do not place any scheduled payment orders with an execution date later than May 20, 2022.
- EBICS access will not be available on Saturday, May 21, 2022 and Sunday, May 22, 2022.
- **On Monday, May 23, 2022, it is imperative that you retrieve the account statements (including logs and C54, if applicable) using the old access data, which may not yet be overwritten at this time. After successful collection of all data via the old access, please carry out the update of your software to the new access data.**
- **As previously notified of in a separate letter, as of May 23, 2022, you will only be able to make payments using the new IBAN (Bank Code 250 500 00) and BIC NOLADE2HXXX.**
- In the event that a participant has to reinitialize with the previous access of Bremer Landesbank in the period from April 8 to May 20, 2022, a reinitialization with the new access data will also be necessary.
- The URL and the name of the bank computer as well as the bank key for the EBICS access will NOT change.
- Changes regarding your EBICS customer ID cannot be made until May 23, 2022.
- Additional information about the merger can also be found on our website at www.nordlb.de/fusion.
- **Our Electronic Banking Support will be more than pleased to assist you under +49 511 361 5000.**

We expect an increased call and mail volume in the first few days after the technical changeover. We will make every effort to process all inquiries and calls as quickly as possible and ask for your patience and understanding should there be any delays.